

Success Story

Planet Fitness (Gym) - Southern California



Quick Facts

Eagle Eye Components	Eagle Eye Bridge 301, Eagle Eye Bridge 410
Reason for Surveillance	Operational Awareness
Locations	9
Cameras	42
Camera Type	Analog
Retention	30 days





A Planet Fitness franchisee owns nine clubs across Southern California, and was forced to drive to each location to access operations, staffing, and overall club performance. All of the traveling time proved very inconvenient and time consuming.

This franchisee was looking for a solution that allowed him to remotely monitor his employees to ensure they were arriving on time, greeting every guest, and maintaining the cleanliness of each club.

After switching to Eagle Eye Networks, the franchisee is now able to check on his locations remotely and can now view any of his clubs, from anywhere in the world, on his cell phone or laptop. This franchisee also likes that the Eagle Eye User Interface is intuitive and no training is necessary when he grants access to new employees.

"Eagle Eye allows me to see all of my clubs all at once, ensuring brand consistency and high levels of customer service. I can also grant access to the regional and assistant managers, so they can view their clubs from their phones. Now, we are much more efficient, as an organization, with our overall operations."

Joe Bernatowicz Planet Fitness Franchisee