MONITORING

Immix Technology Partner Integration Sheet

Introduction

Immix provides professional monitoring companies with a robust, open toolset for easy-to-use, centralized professional video monitoring. Today, Immix is successfully deployed at hundreds of central monitoring stations (CMSs), security operations centers (SOCs), and alarm receiving centers (ARCs) across more than 40 countries, in a wide variety of environments and applications. Central station operators using Immix can see video from disparate systems (e.g., video recorders, VMSs, or individual cameras). Immix also integrates with a variety of other security systems and technologies, including dispatch and situational awareness tools. The Immix toolset enables easy, web-based management and fast response to security and safety events.
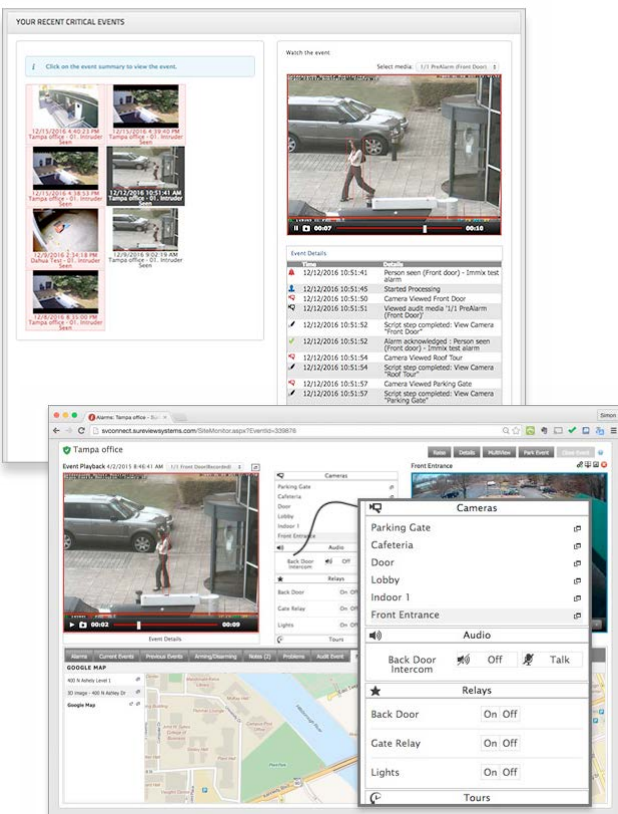
Solution

Eagle Eye Networks Cloud VMS (Video Management System) is now integrated with the Immix Monitoring Software, so any Eagle Eye Networks customer can take advantage of professional video monitoring through a central station running the Immix Platform. Eagle Eye Networks not only alerts observers to detected events, but delivers pre- and post-alarm video, to provide context and situational awareness. Most importantly, Eagle Eye Networks can apply AI-filtering and alert criteria to events, reducing expensive false alarms. For instance, AI filtering can be set to pass along only events where vehicles or people are detected by the AI-powered Cloud VMS.

Advantages of Eagle Eye Immix integration for professional monitoring

In addition to the peace of mind provided by professional monitoring services, the Eagle Eye Networks Immix integration is cyber secure and easy to set up and manage.
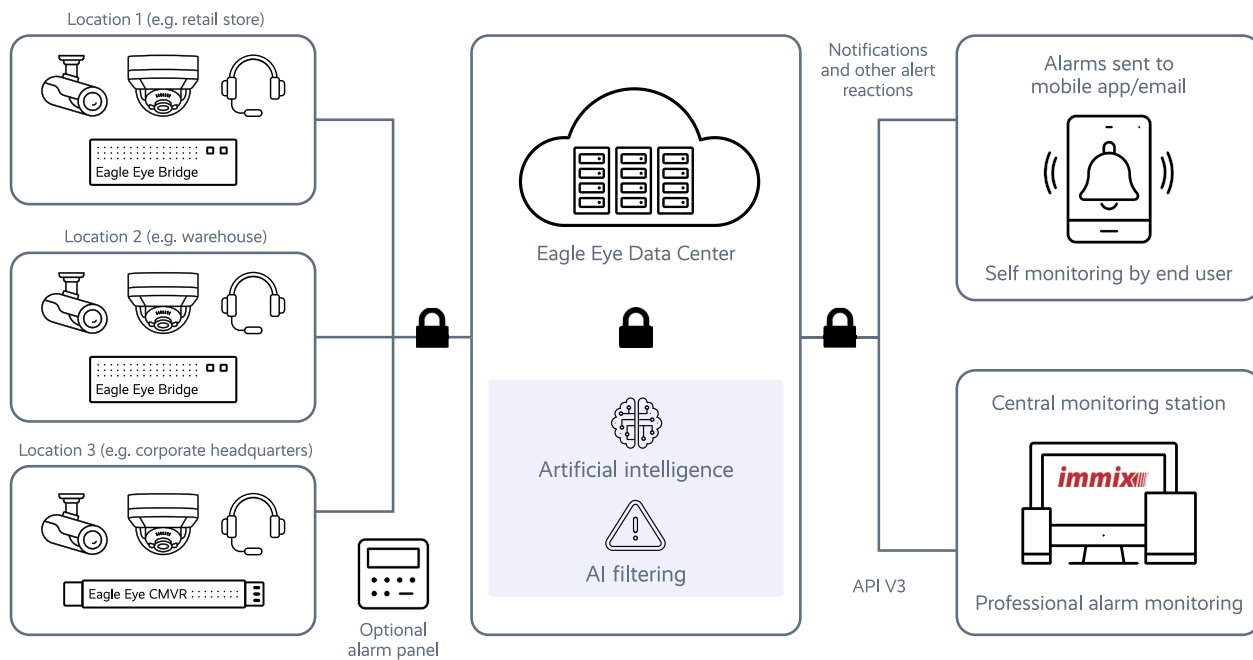
The Immix monitoring center communicates directly with the Eagle Eye Video API Platform to simplify onboarding. The powerful GetConfig feature allows Resellers to onboard cameras and DVRs across multiple locations, eliminating the requirement of painstaking per-device configuration. This removes the conventional need for password-based access to devices (necessitating port forwarding, VPN tunneling, and other potentially risky configuration), for faster installation, lower costs, and stronger cybersecurity.

Eagle Eye also reduces alarm-to-central-station latency. Conventional installations often face significant delays as alarms travel from Immix to a third-party filtering platform and then back to Immix. By contrast, AI-based alarm filtering native to the Eagle Eye Cloud VMS ensures swift notifications for monitoring centers.

Benefits

- **Reduced costs:** AI filtering reduces false alarms and dramatically cuts per-event costs.

- **Increased RMR/ARR:** Immix integration offers opportunities for professional video monitoring of Eagle Eye VMS deployments that weren't previously possible.

- **Increased efficiency and ease of use:** Save time by viewing video from multiple locations from a single user interface, and integrating disparate systems.

- **Cybersecurity:** No port forwarding and camera tunneling required; the Eagle Eye VMS transmits fully encrypted video and data via secure APIs.

- **Added context**: Pre- and post-alarm recording gives operators invaluable context by delivering video taken prior to and after an alarm.

- **Low latency:** Eagle Eye VMS's cloud-native alarm filtering eliminates delays inherent to using a third-party platform for filtering alarms only after they reach the Immix platform.

- **Simple installation:** Surveillance installations of any size can be deployed without the need for access to individual cameras or recorders.

- **Peace of mind:** With professional monitoring, alarms will be evaluated and responded to in near real time by a dedicated team, even when you can't respond to alerts yourself.

- **Improved compliance:** Meets the needs of businesses in regulated industries that require professional alarm monitoring.

Availability

The Immix integration is available at no additional cost for all Editions of the Eagle Eye Cloud VMS. As an additional service, AI filtering carries an additional cost. To utilize the Immix integration, Resellers must use an Immix-supported central station. Please discuss applicable professional monitoring charges directly with your central station representative.