

# 7 Questions Every School Should Ask About Their Video Surveillance System



Enhance your K-12 school's security with cloud video surveillance.

This checklist provides essential questions to ask potential providers, ensuring you make an informed decision to safeguard your campus and address your specific needs.

## 1 SYSTEM BASICS



**Q: Where is the surveillance video actually stored?**

A: Understanding where the surveillance video is stored is crucial because it impacts access, resolution, and retention. Whether the video is stored on the local camera, an on-premise NVR, or a remote data center affects the system's performance and reliability. Having a complete picture of where the data is actually stored allows schools to assess the accessibility of their video footage, the quality of resolution they can expect, and the duration for which the data is retained.

## 2 INSTALLATION REQUIREMENTS



**Q: What new equipment is needed for a cloud surveillance system?**

A: Knowing the installation requirements is essential to determine what additional equipment is necessary for implementing the cloud surveillance system. This question helps schools plan for any upfront costs associated with acquiring new equipment. It also allows them to evaluate whether the system is compatible with their existing commercial surveillance cameras or if they need to invest in new, proprietary cameras.

## 3 FLEXIBILITY



**Q: How easy is it to make changes to the surveillance system?**

A: The ability to expand the surveillance system by adding new cameras or additional locations is vital for schools. This question helps assess the scalability and flexibility of the cloud VMS (Video Management System). Understanding the process and requirements for adding new cameras or locations enables schools to plan for future growth and adaptability, or even changes to security regulations.

## 4 SECURITY



**Q: Is the system secure?**

A: Security is a top concern when it comes to video surveillance systems. Implementing robust access control measures, such as two-factor authentication or single sign-on, enhances the system's security by ensuring that only authorized personnel can access the surveillance footage. Video encryption protects privacy during transmission and storage. This question helps schools assess the system's authentication protocols and reinforces the protection of sensitive video data.

## 5 SUPPORT



**Q: Does the system provider offer 24/7 support for their system?**

A: Reliable and responsive support is crucial for maintaining an effective video surveillance system. Having 24/7 support from the system provider ensures that schools can promptly address any technical issues or concerns that may arise, even remotely. With remote access capabilities, problems can often be resolved without the need for on-site visits, minimizing downtime and ensuring the smooth operation of the system, providing peace of mind for schools.

## 6 EASE OF USE



**Q: Is the system easy to use?**

A: The usability of the video surveillance system is essential for maximizing its benefits. Users should be able to easily access, find, download, and share video. Managers should be able to add or delete users, change permissions, and update system settings. Schools need to determine if they can operate the system and utilize the full capabilities without extensive training.

## 7 ADDED VALUE BENEFITS



**Q: How can the cloud system benefit customers beyond security?**

A: Get your money's worth. Asking this question allows schools to explore the potential advantages that the system can bring to their educational environment. It helps identify whether the system provides advanced functionalities like intuitive data analytics, artificial intelligence features, or integration with other applications, enhancing overall operational efficiency and value.

Make sure you get all the right answers before making a decision.

Let's chat

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