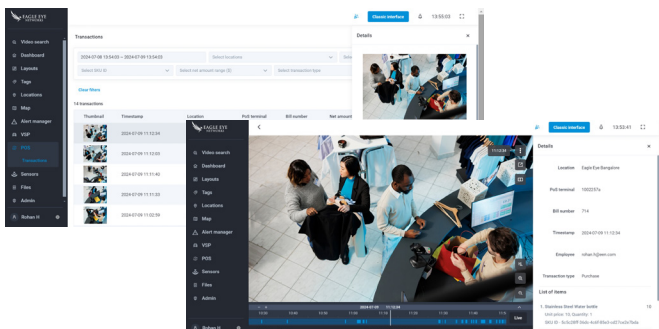**EAGLE EYE NETWORKS** | **lightspeed**

POINT OF SALE

Lightspeed

Introduction

Lightspeed Retail is a unified POS and payments platform for ambitious retail entrepreneurs aiming to accelerate revenue growth, enhance customer experiences, and establish themselves as leaders in their industry. It simplifies the management of complex multi-store inventories and the development of diverse online sales strategies, unifying all the essential functionality you need. Whether you're just starting or looking to scale, you can achieve your most ambitious goals with Lightspeed's suite of intuitive, connected solutions, backed by best-in-class support from in-house industry experts.

Solution

The Eagle Eye Cloud Video Management System (VMS) and Lightspeed integration simplifies auditing and forensic study of your POS transactions by associating each transaction with a direct link to the video clip of any associated camera. The Eagle Eye Cloud VMS pulls store transaction data via the Lightspeed Webhook and links it to the video feed within a single pane of glass. Sort by transaction amount, transaction type, date, discount amount, and more to quickly surface suspicious transactions in one report — or flag transactions to save and research later.

Advantages of Eagle Eye and Lightspeed Integration

The integration of Eagle Eye Cloud VMS with Lightspeed POS significantly enhances both operational efficiency and security for retailers. By linking each POS transaction with corresponding video footage, retailers can conduct thorough audits seamlessly. This system improves fraud detection by allowing quick identification and investigation of suspicious transactions through various sorting parameters.

Retailers benefit from streamlined processes, such as flagging transactions for further research, which saves time and effort. Additionally, consolidating video surveillance and POS data from multiple locations into a single platform simplifies management and oversight. The integration also facilitates better collaboration with external parties, such as law enforcement, through easy video clip sharing. The ability to utilize existing camera infrastructure with Eagle Eye Cloud VMS ensures cost efficiency, while continuous updates to Eagle Eye's cloud-based software ensure that the system evolves to meet business needs.

Benefits

Effortless Auditing: Review video footage linked to each POS transaction within the Eagle Eye Cloud VMS for comprehensive auditing.

Enhanced Fraud Detection: Quickly identify and investigate suspicious transactions by sorting through transaction amount, type, date, discount amount, and more, in one report.
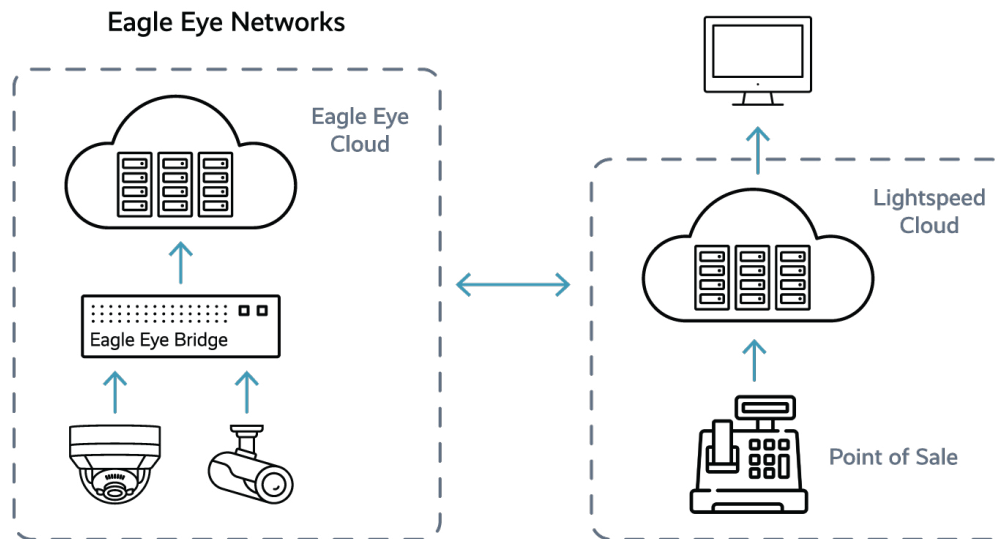
Streamlined Research: Flag transactions to save and investigate later, reducing time and effort required for tracking and review.

Easy Video Sharing: Share video clips with external entities, such as law enforcement, with simple video-sharing features.

Unified Platform Management: Centralize video surveillance and POS data from multiple locations, simplifying management and oversight.

Cost-Efficiency: Works with your existing cameras — No need to rip and replace.

Continuous Improvement: Benefit from automatic updates to the Eagle Eye Cloud VMS, ensuring that new features and improvements are seamlessly integrated over time.

Eagle Eye Networks

Eagle Eye Cloud

Eagle Eye Bridge

Lightspeed Cloud

Point of Sale

Availability

To utilize this integration, users must be Lightspeed and Eagle Eye customers.

Support

Monday–Friday: 9am–9pm | Saturday–Sunday: 10am–4pm

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