EXPERT TRAINING FOR CONFIDENT USE

Eagle Eye Networks End-User Training

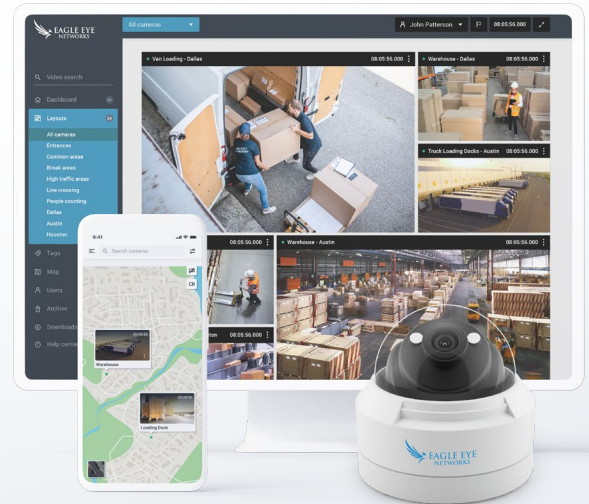**Show your Eagle Eye Cloud VMS clients the path to confident use.**

Save time onboarding and reduce service calls by making sure your customers can use their new Eagle Eye Cloud VMS. This training service is designed to give every end user deep, real-world knowledge in the familiar environment of their own VMS environment.

After completing this training, users will be able to use their Cloud VMS to confidently:

- Keep an immediate eye on their environment across multiple cameras and premises.

- Search video with natural language.

- Review retained video for business insights.
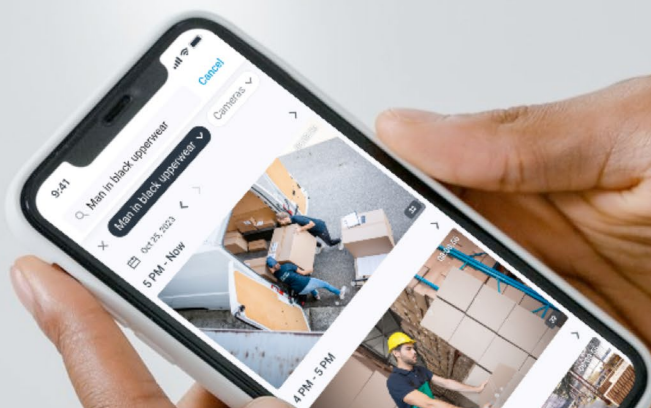
- Download and share video easily.

They'll also learn about advanced features within Eagle Eye Cloud VMS, how to troubleshoot common issues, and how to get live support when they need it. As an Eagle Eye reseller partner, you'll benefit from better-informed clients who know when to reach out to unlock even more features in their surveillance system.

Benefits:

✓ Reduce basic support calls so you can focus on delivering high-value services.

✓ End users learn how to view, search, and download footage.

✓ Users discover how best to use analytics in their own environment.

✓ Technical instruction comes straight from Eagle Eye Networks experts.

Build your expertise

To maximize the value of their training, we'll help attendees assess their business needs and develop a targeted training plan and focus on their highest needs.

Because Eagle Eye end-user training is delivered virtually, the schedule is flexible and based on end users' availability. (In-person training is also available; ask your sales representative for details.)

Attendees are encouraged to invite their Eagle Eye reseller to attend their training sessions. It's a great way to refresh your knowledge of the Eagle Eye VMS and catch up on recent improvements.

What end-user training includes:

Pre-meeting assessment

We gather information to understand the customers' needs and current knowledge level and the details of their Eagle Eye infrastructure.

End-user basics training

We'll walk users through the basics of Eagle Eye Cloud VMS, from accessing live camera views and searching for events to sharing selected footage.

Eagle Eye for administrators

Administrator users will learn how to manage users, view and alter camera settings, troubleshoot common problems, and other common technical tasks.

One-month followup

An Eagle Eye rep will contact end users 30 days after their session to help resolve any questions or issues that have come up since the training.

GET STARTED Eagle Eye End-User Training is available now, with SKU EN-TR-002.

LEARN MORE Learn more about Eagle Eye training and education at Eagle Eye University. een.com/university